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Pd  
PATENT 3/18/03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Chockalingam Arunachalam  
Serial No. : 09/943,587  
Filed : August 30, 2001  
For : System and Method for Associating  
Interactive Voice Response Unit Data to  
a Telephone Call Using Automatic Number  
Identifiers  
Attorney's Docket : DAVOX-173XX  
Examiner : Chow, Ming  
Group Art Unit : 2645

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231 on 3/3/03.

By Howard S. Fuhrman  
Howard S. Fuhrman  
Registration No. 33,175  
Attorney for Applicant(s)

AMENDMENT

Commissioner for Patents  
Washington, D.C. 20231

RECEIVED

MAR 18 2003

Technology Center 2600

Sir:

In response to the Office Action dated October 3, 2002,  
please amend the above-identified Patent Application as follows:

In the Claims:

Replace claims 1, 8, 9, and 14 as follows:

1. A system for providing interactive data exchange between  
a plurality of outside parties utilizing a plurality of telephone  
apparatus and a call center including an interactive voice

03/14/2003 KMOHAMM1 00000118 09943587

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205.00 OP



26484  
Serial No.: 09/943,587  
Filed: August 30, 2001  
Group Art Unit: 2645

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Date: March 3, 2003

HONORABLE COMMISSIONER OF PATENTS

Washington, D.C. 20231

Attorney Docket No.: DAVOX-173XX

Sir:

In re application of: Chockalingam Arunachalam

Entitled: System and Method for Associating Interactive Voice Response Unit Data to a Telephone Call Using Automatic Number Identifiers  
Transmitted herewith is an amendment in the above-identified application. The following checked items are applicable:

☒ A Petition for Extension of Time for two month(s) is hereby made, under \$1.136(a); check 11717 in the amount of \$205 is enclosed per \$1.17.

☐ \_\_\_\_\_ is hereby appointed Associate Attorney by:

Registration No.:

Attorney of Record: Daniel J. Bourque

Registration No.: 35, 457

☐ Other:

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent 4	- 4	= 0	x \$84.00 =	0
Total 19	- 20	= 0	x \$18.00 =	0
<input type="checkbox"/> Multiple Dependent Claims (1st presentation)			+ \$280.00 =	0
SUBTOTAL ADDITIONAL CLAIM FEE				0
Small Entity filing, divide by 1/2.				
TOTAL ADDITIONAL CLAIM FEE				0

☒ No additional claim fee.

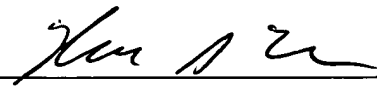
☐ The claim fee has been calculated above; check number in the amount of \$ is enclosed.

☒ In the event a Petition for Extension of Time is required by this paper and not otherwise provided, such Petition is hereby made and authorization is provided herewith to charge Deposit Account No. 02-3285 for the cost of such extension.

☒ The Commissioner is hereby authorized to charge payment of any additional filing fees under \$1.16 associated with this communication or credit any overpayment to Deposit Account No. 02-3285.

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SUBMIT IN TRIPLICATE

  
Attorney of Record: Howard S. Fuhrman  
Registration No. 33,175